**Level 1**

*В баг-трекінговій системі (Jira) опиши 3 баги, які знайдеш на сайті* [*https://www.headhunterhairstyling.com/*](https://www.headhunterhairstyling.com/)

<https://qa-ukraine.atlassian.net/jira/software/projects/QM/boards/1/backlog?selectedIssue=QM-22>

<https://qa-ukraine.atlassian.net/jira/software/projects/QM/boards/1/backlog?selectedIssue=QM-23>

<https://qa-ukraine.atlassian.net/jira/software/projects/QM/boards/1/backlog?selectedIssue=QM-24>

**Level 2**

***Severity - Critical; Priority - Low***

* Help page link at online shop website is not working
* Login button “Through Bing account” is not working

***Severity - Minor; Priority - Highest***

* Logo picture or name issue/misspell
* Discount flag -30% is still available at online shop website for laptops after the deadline but do not count it in the shopcart.

**Level 3**

[**Defect Life Cycle**](https://drive.google.com/file/d/1jgaLvg8L9Z7gvIMJuZ_9-kL9dBErYxWh/view?usp=sharing)

The Main target is to “catch” maximum possible scenarios in defect life cycle to avoid additional questions or process “blind” zones.

Let’s check some ways and which will be our actions:

1. New defect has been created and must be assigned to the responsible developer (additional options: project manager, Team Lead, etc.)
2. Responsible person is reviewing the defect to choose next options:

* Defect is clear and valid - taken into Progress to fix it.
* Defect is duplicated (to be rejected), or not clear or cannot be reproduced properly - in this case developer is assigning it back to tester for modification/explanation with further re-opening or closing
* Defect is clear and valid but with low priority to fix (postponed), it could be taken in work (in Progress) when other priority tasks are completed.

1. As soon as defect is taken “In Progress” and work with correction is completed - developer moves it into “Fixed” section.
2. Tester is notified and start activity to retest the defect area if problem was solved.
3. Depends from results tester move defect case as:

* Closed - all problem issues in the current defect has been solved completely as per requirements.
* Re-opened - issue is still available and not fixed. Assigning on a responsible developer who was fix the defect previously (additional options: project manager, Team Lead, etc.)